

Montana High School Equivalency (HSE) Policy

January 2024



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High School Equivalency Testing Requirements

Minimum Test Scores:

- Minimum of 8 subtest passing score, minimum score of 2 on the essay portion, and a total scaled score of at least 45
- College and Career Ready: 15 minimum subtest passing score

School status:

- Candidates may not be currently enrolled in school or have received an accredited high school diploma or high school equivalency diploma. HiSET Options students will be waived from the requirement to not be enrolled in school.

Age requirement:

Candidates 19 years of age and older are eligible to test pursuant to the [Administrative Rules of Montana \(ARM\), Chapter 66](#). All candidates under 19 years of age must submit a request to the test center or the State Office with the documentation required below.

17 & 18-Year-Old Test Takers:

Candidates 17 and 18 years of age, with prior school enrollment, are eligible to test and receive HSE diplomas providing the candidate (see the [In-Person HiSET Testing Requirements for 17 & 18 Year Olds](#) informational sheet or [HiSET at Home 17 & 18 Year Old Application](#) on the [OPI HSE Website](#)):

- Submits to the HSE testing center an original, official school document that clearly identifies the candidate by name and date of birth, provides the last school enrollment date, and is signed by the chief education officer verifying that the candidate has been advised of in-school and alternative educational options.
- Resides in a Montana-based job corps center, correctional facility, state-authorized group home or treatment center, submits a written referral from the facility director or authorized agent (e.g., probation officer), and is no longer enrolled in a regular high school program for credit.

Wet signatures are required on all application waiver forms and preferred on withdrawal letters or other supporting documentation.

HiSET Chief Examiners at Public HiSET Test Sites may provide an “age waiver” directly via [the HiSET TCA Portal](#) for 17-18-year-old HiSET test takers before testing at their public HiSET Test Site if the test takers deliver appropriate withdrawal information.

Non-Public HiSET Test Center Requests: HiSET Chief Examiners and approved Test Center Associates at Non-Public HiSET Test Sites must provide an “age waiver” request to the State Office for approval before registration. The request must be made via the secure [File Transfer Service](#). The written referral will include the name and HiSET ID Number of the candidate and state that the individual is no longer enrolled in a regular high school program for credit.

HiSET Chief Examiners should keep the official letter of approval to HiSET test for a 17 or 18-year-old sent from the last school attended or the County Superintendent (if they had no previous enrollment) on file at the test site separate from other paperwork that only examiners have access to.

If a HiSET Test Site and/or a WIOA Adult Education Program would like to information share withdrawal documentation, please see the [Consent to Share School Withdrawal Documentation – WIOA Adult Education and HSE Testing](#).

The test taker may sign off on the Consent to Share School Withdrawal Documentation so that only one withdrawal letter is needed for HiSET minimum age overrides and WIOA Adult Education Services. In this case, the Chief Examiner must keep the Consent to Share School Withdrawal Documentation and a copy of the withdrawal letter on file at the test center.

Withdrawal documentation should be kept on file at the test site for a minimum of five years.

16-Year-Old Test Takers:

A 16-year old candidate may receive a waiver of the age requirement if documentation is submitted and approved by the State HSE Test Administrators, as follows (see the [HSE Testing Program 16 Year Old Waiver Application](#)):

- An original completed, signed and notarized 16-year-old waiver application form providing school status and notarized permission from the candidate’s parent or legal guardian;
- An original statement from an Office of Public Instruction (OPI) adult basic education program, or literacy program, stating the candidate has successfully completed HSE preparation classes or attained pretest scores indicating a likelihood the candidate will pass the HSE test;
- An original letter on letterhead from an employer or continuing education training program indicating acceptance of the candidate is based upon successful completion of the HSE test; and
- Candidates with no previous high school enrollment are required to provide documentation from a chief education officer or county superintendent of the county in which the candidate resides, documenting that the candidate has not enrolled and has been advised of in-school options and alternative education options.

The candidate and/or their representative must submit the 16-Year-Old Waiver Application and the three required letters to the state office for approval. Wet signatures are required on all application waiver forms and preferred on withdrawal letters or other supporting documentation.

HiSET Chief Examiners will keep the official letter of approval for a 16-year-old to HiSET test sent from the State HSE Test Administrators on file at the test site. Withdrawal information should be kept on file at the HiSET test center for a minimum of five years.

Residency:

The applicant must physically reside in Montana and have a Montana mailing address or claim Montana as the state of residence if tested in a military installation or in a federal correctional institution.

Identification:

- Visit the [Montana HiSET Exam Requirements](#) webpage for general information on HiSET Identification requirements.
- HiSET requires a government-issued photo ID to test. Their stipulations are listed in depth on the Montana HiSET Exam Requirements webpage.
- In the event there is a need for identification corrections, a government-issued photo ID and any other relevant paperwork must be submitted to the state.

- Correctional facilities may use a booking card or Department of Corrections ID. The ID or booking card must include a name, date of birth, and a photo.

Testing:

The math portion of the HiSET exam is calculator neutral, meaning the math portion can be completed using basic arithmetic. The examinee may choose to use a basic four-function calculator furnished by the test center while testing. Scientific and/or programmable calculators are not permitted.

Retesting:

- Retesting must be administered in a form not previously taken by the examinee and in compliance with the testing service requirements.
- Candidates who previously attained a high school equivalency credential may re-test if higher scores are required for employment or admission to a post-secondary institution. Re-testing for this purpose requires prior approval from the State HiSET Test Administrators. Candidates shall show proof that re-testing is necessary by presenting a written request on official letterhead stationery signed by the agent requiring higher scores, stating the reasons for higher scores.

Test Registration:

If testing at a public HiSET Test Center, candidates must register and schedule exams at the [HiSET Website](#). If testing at a non-public HiSET Test Center, Test Center Associates must register the candidate via the TCA Portal.

If a candidate had a HiSET account with ETS HiSET (created January 1, 2014 – September 30, 2022), the client should be directed to create a new HiSET account with PSI using the same last name and email address to ensure the candidate has access to historical information. An automatic merge will not take place unless the name and email address match between accounts.

If a candidate moves from testing at a public HiSET Test Center to a non-public HiSET Test Center or vice versa, a Chief Examiner may request that scores are merged between two HiSET accounts after testing has finished. See HiSET Technical Support section below.

Social Security Number:

At check-in, students who did not fill in their Social Security number when creating their profile should be asked to do so. This is not a required field and could be easily omitted. It is an important identifier in Montana.

Transcripts and Diplomas:

- [DiplomaSender](#), on behalf of the OPI, shall issue an official transcript and diploma when candidate scores meet or exceed minimum passing scores.
- Test takers must create an account with DiplomaSender to receive their complementary first copy of their HSE diploma and transcript.
- Duplicate transcripts and diplomas may be requested via DiplomaSender.
- The fee for duplicate transcripts and diplomas is \$20 per document.
- For more information or questions, contact DiplomaSender via chat service on their website or by calling 1-855-313-5799.

Name or Date of Birth Change

If an error was made upon HiSET account registration, and the test taker's name or date of birth needs to be updated, contact the HSE vendor to update. Test takers should be prepared to provide appropriate documentation.

Fees:

- The HiSET fee for computer-based tests and paper-based tests is \$15 per subtest. Fees must be paid at the time of registration (credit card, pay pal, debit card, or voucher). Candidates can take two free retakes in one calendar year.
- Test center fees may also be assessed. Test centers may charge an additional fee up to \$5.00 for each test administered. This fee will be collected at the test site.
- Test centers may assess the test center fee for candidates who cancel or do not show up on testing day. This is a local policy, and test centers are encouraged to post this information if they are going to levy this fee.

Staff Appointment and Responsibilities

Persons instructing potential candidates for the HSE tests, particularly as teachers of Adult Basic Education, Adult Literacy, HSE instruction, or other adult secondary education programs, cannot be appointed as Chief Examiners, Test Administrators, or Proctors, or otherwise have any access to any secure HSE testing materials.

The steps for approval of Chief Examiners or Test Administrators are as follows:

- Submit an email request to the State HSE Administrator. Include what position the applicant would like to fill (Chief Examiner, Test Administrator, or Proctor), their background in standardized test administration, and attach a copy of their academic transcripts (see the section: Staff Education Requirements).
- The State HSE Administrator will determine the required academic level of the prospective staff member has been met. The state will then send the HiSET Testing Center Staff Appointment Form to the candidate, eLearning Module information, HiSET Program Manual, and Montana HiSET Policy to the staff.
- Prospective staff will review the HiSET Program Manual and the Montana HiSET Policy, and complete eLearning Modules. Prospective staff will then schedule a full test administration observation with a Chief Examiner. The prospective examiner will fill out the HiSET Testing Center Staff Appointment Form after a full test session observation with a Chief Examiner is complete. The prospective staff member should observe the same mode of testing that they will administer tests in (computer-based, paper-based, or both).
- Prospective staff will send proof that eLearning Modules were completed and the finalized HiSET Testing Center Staff Appointment form to the state office.
- The State HSE Administrator submits the candidate's name and email address to HiSET for access to the [TCA](#) and [GPS Portal](#).
- The State HSE Administrator welcomes the Chief Examiner and or Test Administrator to the State HiSET testing team.

Test administration approval may be revoked by the state for activities that compromise the integrity of the test (i.e. exceeding the number of incorrect test forms, violating test security, etc.).

Staff Education Requirements:

- Chief Examiner:
 - Must hold a bachelor's degree from an accredited college, or university, with previous testing experience or training in test administration.
- Test Administrator:
 - Must have completed a minimum of two years of postsecondary course work at an accredited college, or university, with previous testing experience or training in test administration.
- Proctor:
 - Must have at least a high school diploma or high school equivalency diploma.

Chief Examiners must attend annual state meetings.

Test Administration for Computer-Based Tests & Paper-Based Tests:

- Candidate examinee ratio is not to exceed:
- One Chief Examiner or Test Administrator: no more than 20 candidates
- Two Test Administrators or one Chief Examiner/one Test Administrators: 21-40 candidates
- Three Test Administrators or one Chief Examiner/two Test Administrators: 41-60 candidates
- The OPI will approve and monitor all centers at regular intervals. The HiSET monitoring tool will be used to confirm test center adherence to administering the HiSET with fidelity and securing all test materials as prescribed. If HiSET has monitored a site, the state will acknowledge that monitoring and follow up with monitoring during the next rotation period.
- HiSET Chief Examiners are responsible for entering their site schedule into the HiSET GPS Portal at least three months in advance, and up to one year in advance.

Centers not in compliance with HiSET and state standards may be closed until the ability to meet requirements can be demonstrated.

Test Center Status Changes

- Submit a request for all test center status changes to state Test Administrators.
- This includes changes in name, location, testing room, and public access (open or closed).

HiSET Technical Support

- The HiSET Chief Examiner or HiSET Test Administrator may utilize the [ticketing system](#) created by PSI to troubleshoot issues regarding:
 - Candidate scoring
 - Merging duplicate accounts
 - Contacting the Regional Site Supervisor, etc.
- Examiners may give test takers and their representatives the following HiSET Contact Information:
 - Telephone: 1-855-MyHiSET
 - Email: HiSETsupport@psionline.com

Procedure for HiSET Test Center Approval:

See Appendix A

Procedure for HiSET Chief Examiner and Test Administrator Approval:

See Appendix B

Appendix A: HiSET Test Center Approval Checklist

Action	Complete	Date
The Chief Examiner emails the State HSE Administrator and notifies them of a new or addendum HiSET testing space.		
The State HSE Administrator sends the Chief Examiner (and Test Administrator) the HiSET Test Center Staff Appointment Form for the examiner(s) to schedule an observation if changing modality (e.g. PBT to CBT)		
Chief Examiner and staff complete full site observation and submit completed staff approval form to state (if changing modality).		
The State HSE Administrator sends the Chief Examiner room requirements/checklists and the Center Master Form (CMF) and asks for pictures of the room as it is to be used on the testing day OR schedules a site visit to approve the room in person.		
The Chief Examiner sends photos of the room (including all surfaces and areas), the two required checklists, and the CMF to the state for approval OR the state visits the testing space.		
The State HSE Administrator contacts HiSET and requests a new HiSET Test Center or HiSET Testing Room.		
Chief Examiner sends the State a copy of the signed MOU from HiSET (If a new test center).		
The State HSE Administrator signs the MOU and returns it to HiSET.		
The State HSE Administrator adds the test center to the Montana HiSET Testing Contact Information.		

Appendix B: HiSET Chief Examiner or Test Administrator Approval Checklist

Action	Complete	Date
Chief Examiner sends written request for change in staff that includes a transcript/previous testing experience (see MT HiSET Policy)		
The State HSE Administrator determines adequate academic attainment and sends HiSET Test Center Staff Change form for examiner to schedule observation. The state also provides the HiSET Program Manual, Montana HiSET Policy, and eLearning Modules to the prospective staff.		
Prospective Staff reviews the HiSET Program Manual, Montana HiSET Policy, and completes eLearning Modules.		
Chief Examiner and prospective staff complete full site observations and Chief Examiner submits completed staff approval form and proof that eLearning Modules were completed to state.		
The State HSE Administrator notifies HiSET that the examiner has been approved and provides HiSET with examiner's contact information.		
The State HSE Administrator welcomes the new examiner, puts examiner on mailing lists, sends the policy packet and relevant items on security and updates.		